

Neonatal Intensive Care Unit Claim Validation Saves Payer Millions

Itemized Bill Review + Hospital Bill Audit

A review of a 304-day NICU stay claim led to over 30% findings of disallowed charges for our large national payer client. Based on the billing methodology, NICU and maternity care-related claims can be reviewed using three specific review services. In this particular case, CERIS initially performed an itemized bill review (IBR) and determined that a more in-depth, clinical review was needed. A hospital bill audit (HBA) was then performed by requesting the medical records and validating that all services were documented, leading to additional savings.

In the initial IBR, CERIS found over \$2 million in disallowed charges from routine supplies and services provided by the nursing and facility personnel.

CERIS then found over \$600,000 in incremental disallowed charges with a subsequent HBA. The additional incremental savings were attributed to two major provider-billing discrepancies:

- Point of care lab charges billed with incorrect item descriptions
- Inhalation treatments billed on the UB, but not documented in the medical record

Overall, CERIS' reviews were able to uncover over \$3 million in billing errors on this claim.

To learn more about how CERIS can help you save, visit our website or call us at 844-868-0058.

\$2M+

in disallowed charges found in IBR



\$600k+

in disallowed charges found in HBA

